

Autoscribe News Release – PR0513

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EDITORIAL CONTACTS:

John Boother, Managing Director
E-mail: matrix@autoscribe.co.uk

Low cost, entry level Matrix LIMS Express with full upgrade path available

Matrix Express LIMS offers a low cost, 'COTS', out of the box, entry level solution that can be rapidly deployed in the smaller laboratory or single department within any industry.

Matrix Express provides all the key functions expected of a LIMS including sample / work registration, worklist creation, result entry, result validation, sample approval and reporting. In addition, sample / test status may be monitored. Data tables for sample submitters, products / substances, tests and system users are provided. The product is FDA 21CFR11 ready and features eSignature, audit trail and version control.

Matrix Express may be upgraded to a site-wide Matrix Plus system and can be further upgraded to Matrix Enterprise LIMS. The Matrix Plus offers complete configurability of screens and menus and hence complete appearance of the system without the need for programming or use of proprietary, esoteric scripting tools.

Matrix LIMS is a true "n-tier" application and can be deployed across your network in many different ways. It is divided into four layers - a workflow layer, a business logic layer, a database access layer and a powerful ASP.NET application that provides exactly the same screens for use via a web browser as those of the Windows client – At the same time, On the same system!

OneTime Software Configuration Technology greatly simplifies product deployment over the web since screens only need to be configured once for use on the web, client / server, thin client, Citrix / Windows Terminal Server and Pocket and Tablet PCs.

Matrix LIMS upgrades are always backwardly compatible and have been since the very first version introduced 14 years ago despite the massive changes in the product. The Autoscribe policy of no core code customisation, coupled with a high degree of configurability, is key to the continual upgrade path. Matrix LIMS is proven to grow with both small and large businesses. New features and new technology are accessible without the need to change systems.

Matrix LIMS is Faster to Implement, Easier to User and Better by Design.

Support

Autoscribe provides extensive support to Matrix users through support contracts which include regular software upgrades. A hot-line telephone service is provided plus consultancy services, instrument interfacing advice and implementation, custom software for specialist applications and a full range of training courses. System configuration is also offered which includes a site visit for the purposes of defining the exact needs prior to installation.

User Groups

Matrix LIMS users benefit from regular user group meetings at which topics such as support, technical issues and future developments are most commonly presented and discussed. User meetings also provide an opportunity for users to input their ideas for future enhancements and to exchange ideas and views with other users. The concept of user

meetings is one that is fully encouraged and supported by Autoscribe. We need to know the opinions of our customers in order to maintain our high standards and development innovation.

Training

Autoscribe provides regular training courses covering a variety of topics covering Matrix LIMS and our scientific and business software solutions. Training courses may also be provided at a customer's site, or at a hotel local to that site. We offer a range of customer configurable training courses from System Overview to System Management.

Courses are intended for the complete spectrum of customer employees from the occasional user of scientific and business solutions software through to LIMS Administration and associated IT support staff. Certificates of Attainment can be provided for customer training records.

Autoscribe routinely runs regular web based training sessions on a variety of topics. Typically these run for 1 to 1.5 hours and you can book on a multiple company course or alternatively book a 1:1 session with a course instructor.

About Autoscribe

Autoscribe Limited is a world leader in the development and supply of Successful Software Solutions for LIMS (Laboratory Information Management Systems) and the Scientific Laboratory and Business markets. Autoscribe pioneered the use of innovative configuration tools within the LIMS market and today our Matrix Plus LIMS software is seen as the industry standard to which others aspire.

Autoscribe offers a wide portfolio of products and services including systems for LIMS, sample tracking, instrument calibration and maintenance, stability testing, customer complaints management, support management system, ISO9000 protocol driven training records management and resource planning.

Founded in 1981, Autoscribe is a privately owned UK company. Worldwide we are represented by a network of business partners in regions including the USA, Canada, France, Benelux, Germany, Indonesia, Switzerland, Scandinavia and Australia.

Our organisation includes a dedicated team of developers, technical support specialists and sales & marketing professionals. Our customers include leading analytical, oil, pharmaceutical, biotechnology, chemical, nuclear, water, biotechnology, food and consumer products companies as well as academic research institutes, hospitals and many others.

Further Enquiries

Autoscribe UK Ltd.
Wellington House
Riseley Business Park
Basingstoke Road
Riseley
Reading
Berkshire
RG7 1NW
UK

Telephone: +44 (0) 118 984 0610

Fax: +44 (0) 118 984 0611

Website: <http://www.autoscribe.co.uk>

Email: matrix@autoscribe.co.uk

Online information request form: <http://www.autoscribe.co.uk/requestforinfo.shtml>