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LIMS helps modernise pharma firm

As the UK's oldest independent pharmaceutical company, William Ransom specialises in manufacturing liquid pharmaceuticals and natural extracts for the healthcare and food sectors. Quality assurance and quality control are crucial elements to its business, which is why, says Autoscribe, William Ransom recently installed Matrix LIMS to take away the burden of excess paperwork, inefficient data processing and manual data entry tasks.

Key aspects are the high level of flexibility, reliability and ability to configure screens around the needs of individual users and departments, it says. The quality department is using Matrix to allocate suitable tests, enter results, log information on raw materials, bulk products and packed stock, and produce certificates of analysis during reporting.

William Ransom is also using additional Autoscribe bolt on programs to enhance Matrix functionality further still. The Feedback program handles all customer enquiries and responses across the entire business, and Stability Manager manages and reports on protocol driven studies associated with product stability and shelf-life testing in the laboratory.

"Thanks to Matrix, we have improved our throughput and reduced the level of paper work and lead times. "Matrix is used by the majority of staff, many of whom have gained access to such data for the first time.

"The feedback has been extremely positive, and we have been delighted with the technical support from Autoscribe", says Simon Raybould, QA manager at William Ransom.

The company is now in a strong position to comply with pharmaceutical GMP (good manufacturing practice) requirements that cover computer systems.

About Autoscribe

Autoscribe Limited is a world leader in the development and supply of successful software solutions for LIMS (Laboratory Information Management Systems) and the scientific laboratory and business markets.

Autoscribe pioneered the use of innovative configuration tools within the LIMS market and today our Matrix Plus LIMS software is seen as the industry standard to which others aspire.

Autoscribe offers a wide portfolio of products and services including systems for LIMS, sample tracking, instrument calibration and maintenance, stability testing, customer complaints management, ISO9000 protocol driven training records management and resource planning. Our customers include leading analytical, oil,

pharmaceutical, biotechnology, chemical, and consumer products companies as well as academic research institutes, hospitals and many others.

Founded in 1981, Autoscribe is a privately owned UK company. Worldwide we are represented by a network of business partners in regions including the USA, France, Benelux, Germany, Switzerland, Scandinavia and Australia. Our organisation includes a dedicated team of developers, technical support specialists and sales & marketing professionals.

Further Information

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